

11th May 2023

EMIS CPCS Referrals via Pharm Outcomes – EMIS Local Services Now Live

Thank you for your patience whilst we have been preparing to launch the new referral system for the Community Pharmacist Consultation Service (CPCS).

I can now confirm that EMIS Local Services is now live and ready for use in your clinical system. There is a link below to a training video that has been created by EMIS Health for dissemination to practice staff; but the system is really straightforward to use. I would recommend that admin and reception staff use the triage function as this will help to take away some of the decision making and should reduce the number of bounce-backs for inappropriate referrals.

<https://www.youtube.com/watch?v=NJqqT3YWAZU>

I know that a couple of practices had reported that the system didn't appear to be activated, I have flagged all of these cases to EMIS Health but if you still do not think the system is activated, please let me know. Please can you also make sure you have followed the link to verify your email address for return messages from the community pharmacy.

If you experience any issues when using the system, please do flag to either myself or Paul Gilbert so that we can have the issues rectified asap.

Any questions or if you need any further information, please don't hesitate to contact me or Paul.

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Thank you.

Kind regards,

Mel

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