


Referral Guidance for Uncomplicated UTI & ABC Extended Care Pharmacy Services

The Pharmacy **EXTENDED CARE Services** is an NHS Midlands pilot study* 
NB1:ONLY refer to Extended Care Pharmacies **NB2:**Only **Electronic Referrals** can be actioned.

Tier 1 (pilot) Services	OK to refer to an Extended Care Pharmacy	DO NOT refer if ANY of these apply
Uncomplicated Urinary Tract Infections (UTI)	<ul style="list-style-type: none"> • Symptoms presenting for <i>less than 5 days</i> • females (only) • age 16 to 64 (only) • stinging or burning sensation when peeing • needing to pee more often, and quite urgently • aching or painful lower front tummy • blood in the pee • needing to pee more often at night • pee can be cloudy or smellier 	<ul style="list-style-type: none"> • all males [as UTI is more complicated in men] • females aged under 16 or aged 65 and over • must not be pregnant or breast feeding • vaginal discharge • lower back pain (kidney) often towards one side • high temperature • complications eg catheter fitted, under urology care • had a previous UTI treated in the last 3 months • recurrent infections eg referred twice in last year • diabetes, COPD, anaemia, cancer, kidney problems <p>[other exclusions may also apply. <i>Pharmacist will discuss</i>]</p>
Acute Bacterial Conjunctivitis (ABC) [normally pharmacists cannot supply antibiotic drops for children under 2 years, but accredited pharmacists <i>can</i> in this extended care pilot study]	<ul style="list-style-type: none"> • infants 3 months to 2 years • older patients [can be referred as normal CPCS] • sticky eye (1 eye or maybe both) • watering eyes • sticky or crusty gunk • itchy eyes • irritation or 'grittiness' 	<ul style="list-style-type: none"> • infants under 3 months • eye injury • suspect something is in the eye • severe pain in the eye [rapid referral to GP] • eye very sensitive to light • swelling around the eye • patient has headache or feeling generally unwell • patient has glaucoma (pressure in the eye) • patient has had recent eye or laser surgery <p>[other exclusions may also apply. <i>Pharmacist will discuss</i>]</p>

IMPORTANT: Extended Care conditions may require a Prescription Drug so the *pilot* pharmacists have extra *Patient Group Direction (PGD)* accreditations. This is DIFFERENT from CPCS conditions all of which can be treated with *Over-The-Counter (OTC)* medicines, which all pharmacists are already qualified to supply.

Developed by Community Pharmacy Leicestershire & Rutland – email comments to: Service.Support@Leics-LPC.co.uk