

From: chiefofficer@leics-lpc.co.uk
To: admin@leics-lpc.co.uk
Subject: *PATIENT SCAM ACROSS THE REGION* PLEASE PRINT & SHARE WITH YOUR TEAMS
Date: 28 November 2023 13:59:38
Attachments: [image001.jpg](#)
[image002.jpg](#)
Importance: High

FAO: ALL PHARMACISTS, PHARMACY TEAMS, AREA MANAGERS AND SUPERINTENDENTS

We have been made aware that **scammers are targeting patients of pharmacies across the area**, including customers of Masons Chemists.

The scammers see them pretend to be from the local pharmacy confirming a repeat prescription and, in some cases, stating that they are due a delivery shortly.

They are then asking people to provide their details, including bank details and have used this to steal money from victims.

The calls are vague and do not always specifically mention Mason's company. These incidents have now been reported to the Police, who have seen that this scam has been active across the UK (Scotland, Wales, Lincolnshire, London etc). If your pharmacy is targeted please report to the Police immediately.

Mason's superintendent has issued the following to their patients, and I am also sharing with you to please support and cascade the message:

If you ever receive a call purporting to be from Mason's we advise you to then you can check it is genuine by asking the caller to confirm details of specific medication you are taking (as the scammers will not know this) but if you are ever in ANY doubt please just hang up and call the pharmacy on the telephone numbers found on your prescription labels.

If you think you, or someone you know has been affected, by this kind of scam please call your branch to report and we will add it to the fraud reports lodged with the Police.

Please share this information with your friends and relatives to help keep them safe from this type of fraud.

Kind Regards

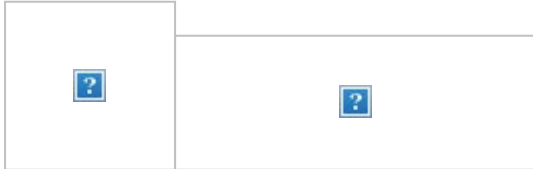
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Chief Officer

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[Community Pharmacy Leicestershire and Rutland – Community Pharmacy Leicestershire and Rutland](#)



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Please note: I work Monday, Wednesday, Thursday and Friday.