



CPL&R Annual General Meeting

24/9/2024
7:30pm



House Keeping





**Community
Pharmacy
Leicestershire
& Rutland**

**Viral Patel
CHAIR CPL&R**

Annual General Meeting
Community Pharmacy Leicestershire & Rutland
Agenda 24th September 2024 19:30 – 21:30

Time	Item	Owner
19:30	Welcome Chair's Report	VP
19:40	Minutes of previous AGM on 29/9/2023 Approval	VP
19:45	Sponsors: Logifect	
20:05	Treasurer's Report	AV
20:10	Approval of Financial Statement Contractor Vote - ODS code and Yes/No in comments	AV
20:15	Levy Report Discussion	AV
20:25	Chief Officer's Report	RO
20:45	Expert Panel Q&A Paul Rees MBE & CEO of National Pharmacy Association (NPA). Mr Sandeep S Dhami MRPharmS Pharmacy Superintendent Independent Pharmacies Association (IPA), formerly known as AIMp Lindsay Fairbrother CPE Regional Representative James Wood CPE Director of members and LPC Support	RO
21:25	AOB	VP

Logifect

This is a sponsored event



**WELCOME to your AGM
CHAIRS REPORT**



Minutes of previous AGM on 29/9/2023 Approval



10 members
6 Independent
1 AiM now IPA
3 CCA

Name	Organisation	Elected or appointed by
Shoaib Haji	Countesthorpe Chemist	Independent
Altaf Vaiya Treasurer	Alpharm Chemist	Independent
Aadil Mithwa	My Online Pharmacy	Independent (DSP)
Kishan Kotecha	Medicare Pharmacy	Independent
Nadya Jethwa	Bosworth Pharmacy	Independent
Satyan Kotecha Vice Chair	Saraj Chemist	Independent
Rahul Patel	BMP Healthcare	Association of Independent Multiples (AIM)
Viral Patel Chair	Boots	Company Chemists Association (CCA)
Ron Gregson	Boots	Company Chemists Association (CCA)
Shezad Alimahomed	Boots	Company Chemists Association (CCA)

Sponsor Logifect

Logifect

Kaeneect

Connect. Transform. Empower

Empowering healthcare providers to deliver coordinated care

About Us

The founders have a combined 20 year plus experience developing digital health technology and platforms.

In 2020 they formed Logifect and won innovate grants totalling £100,000 for the development of the first covid pass app and platform.

The platform has now been developed to provide solutions to meet the NHS digital transformation objectives outlined in the NHS Long term plan for primary care, with multiple active pilots underway.

Our Vision

Our vision is to empower individuals to take control of their health and wellness by providing them with the tools and resources they need to both make and be given fully informed and better clinical decisions.

Our Mission

Seamless integration between patient, GP and Pharmacy to improve outcomes, enhance user experience and speed up all processes.

Provide for the patient to control and own their clinical record and connected device data to inform better decision making and security.

Our technology and digital tools will deliver better resource dedication, faster communication, personalised care, better health outcomes and substantial savings to the system.

The Healthcare Landscape

- One in 20 patients wait at least four weeks to see a GP¹
- GP shortage has led to increased workload and limited numbers of appointments²
- GPs face financial constraints that limit their ability to invest in services³
- Patients increasingly expect rapid and convenient access to healthcare⁴
- 11,500 Pharmacies
- NHS invested £645 million to support the new Pharmacy First programme⁷
- £246 million available to GPs to include triage to pharmacy⁸
- By 2025 pharmacies are anticipated to deliver 2.5 million appointments for hypertension screening⁷

1. NHS England. (2020). Community Pharmacist Consultation Service (CPCS) Evaluation Report.

2. Pharmaceutical Journal. (2020). Pharmacists could take on 20% of GP workload.

3. General Pharmaceutical Council. (2019). The role of pharmacists in primary care.

4. Royal Pharmaceutical Society. (2021). Pharmacy's role in easing pressure on primary care.

5. NHS Digital. (2022). Patient access to primary care.

6. Pharmacy Research UK. (2020). Access to community pharmacy services.

7. NHS England (2024). Delivery plan for recovering access to primary care

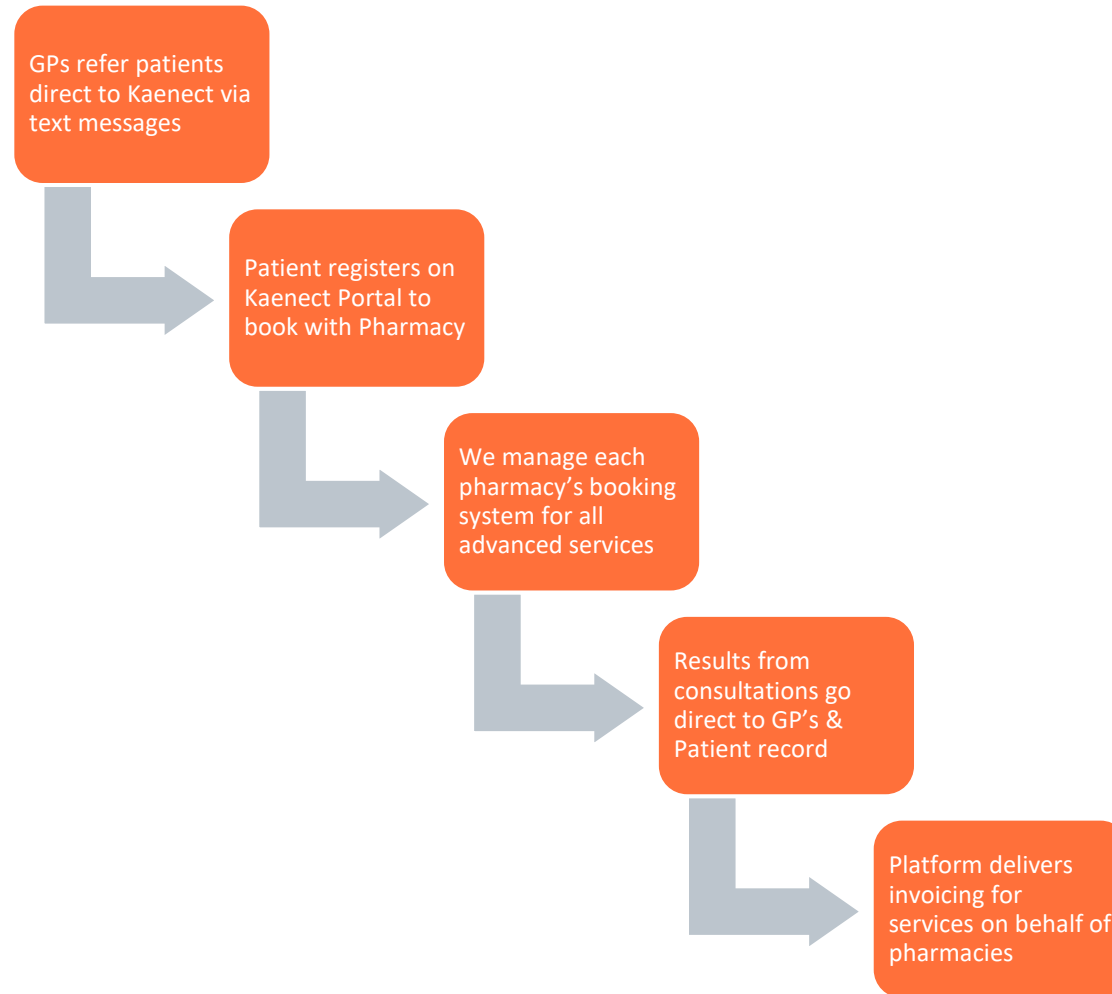
8. BMA (2023) Recovery plan for GPs

Barriers to Integration

- 1 Limited Access to Patient Records:** Pharmacies lack access to full medical records, leading to incomplete or delayed referrals
- 2 Referral Delays:** Independent systems may cause inconsistent communication between pharmacies and GPs
- 3 Duplication of Efforts:** Non-integrated systems lead to repeated tasks, increasing inefficiency for both pharmacists and GPs.
- 4 Data Privacy Risks:** Manual processes pose challenges in maintaining patient data security during referrals
- 5 Lack of Follow-Up and Care Coordination:** With limited feedback and collaboration, effective patient care management can be hindered

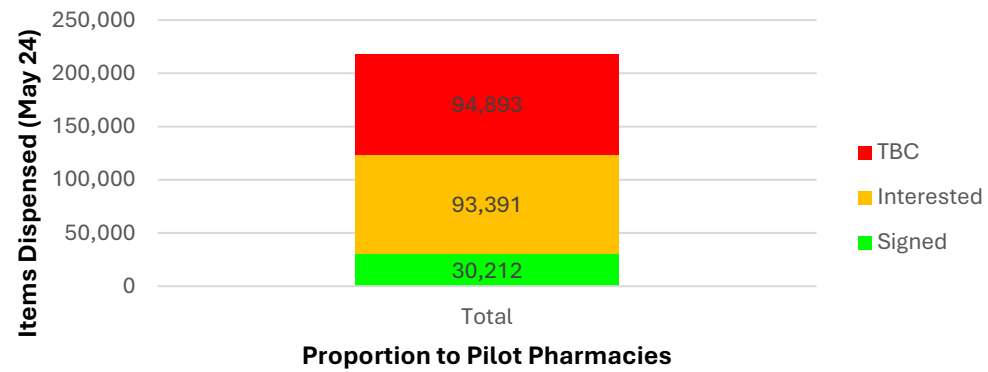
Kaenect joins up Pharmacy, GP and Patients seamlessly

How Kaenect Works

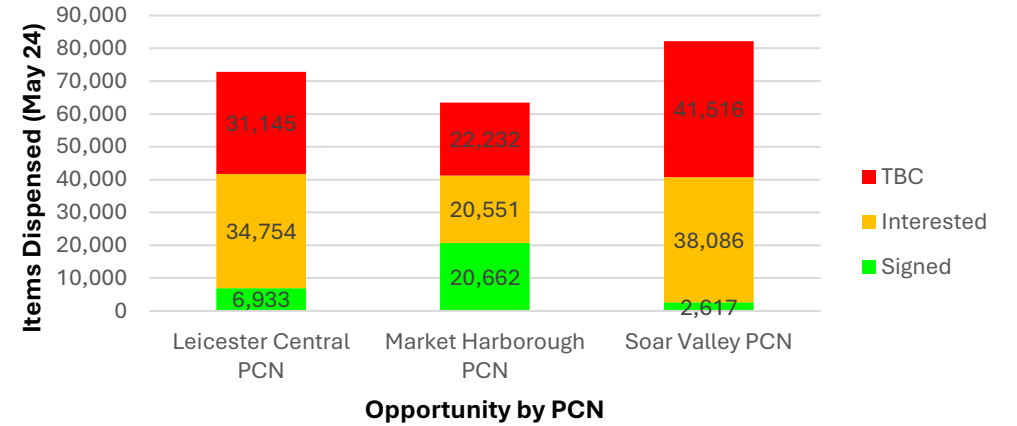




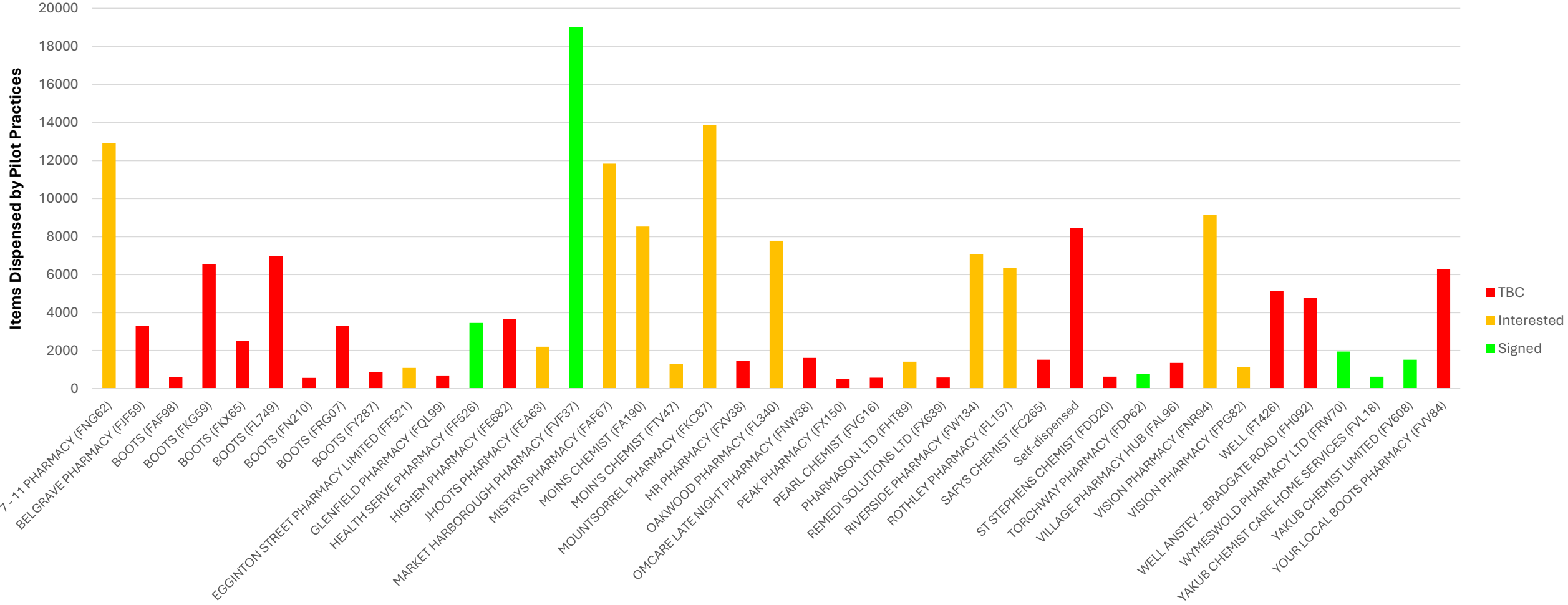
Total Items Dispensed by Pilot Practices



Pharmacy Pilot Opportunity by PCN

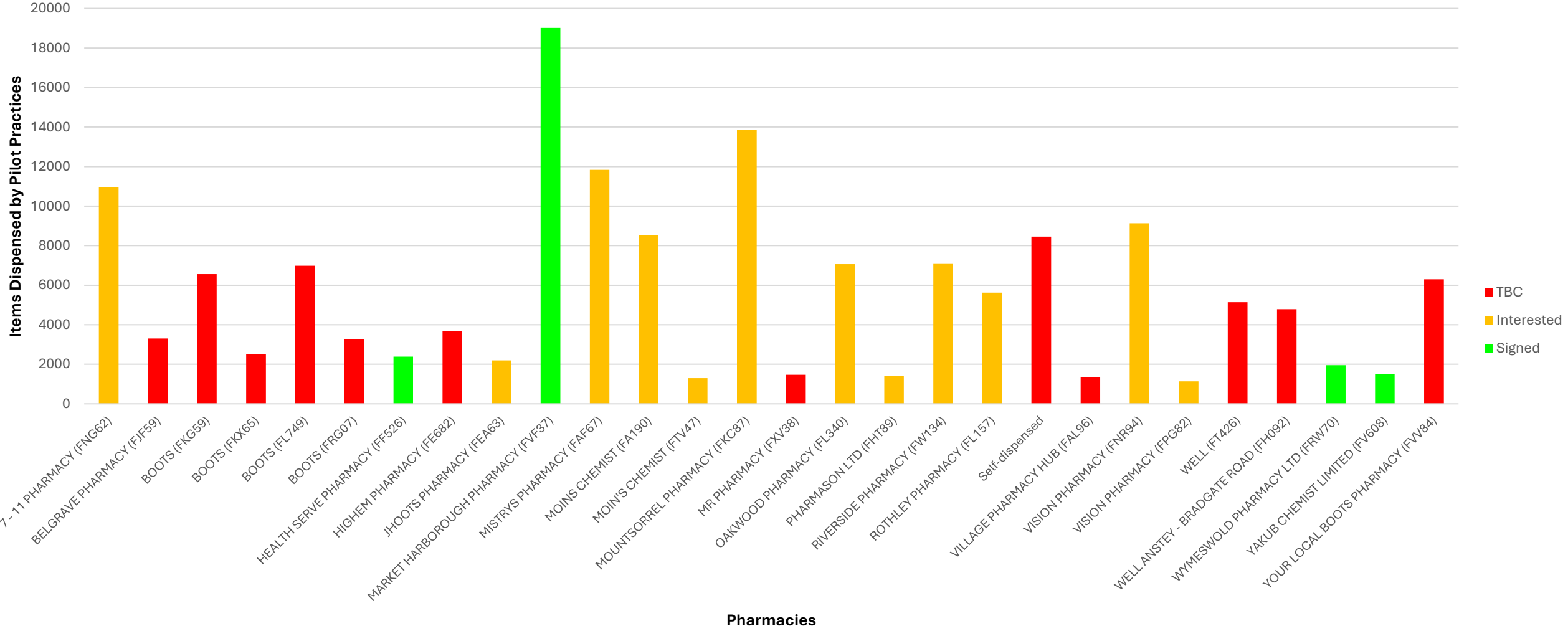


Pilot Opportunity for Pharmacies (<500 items)

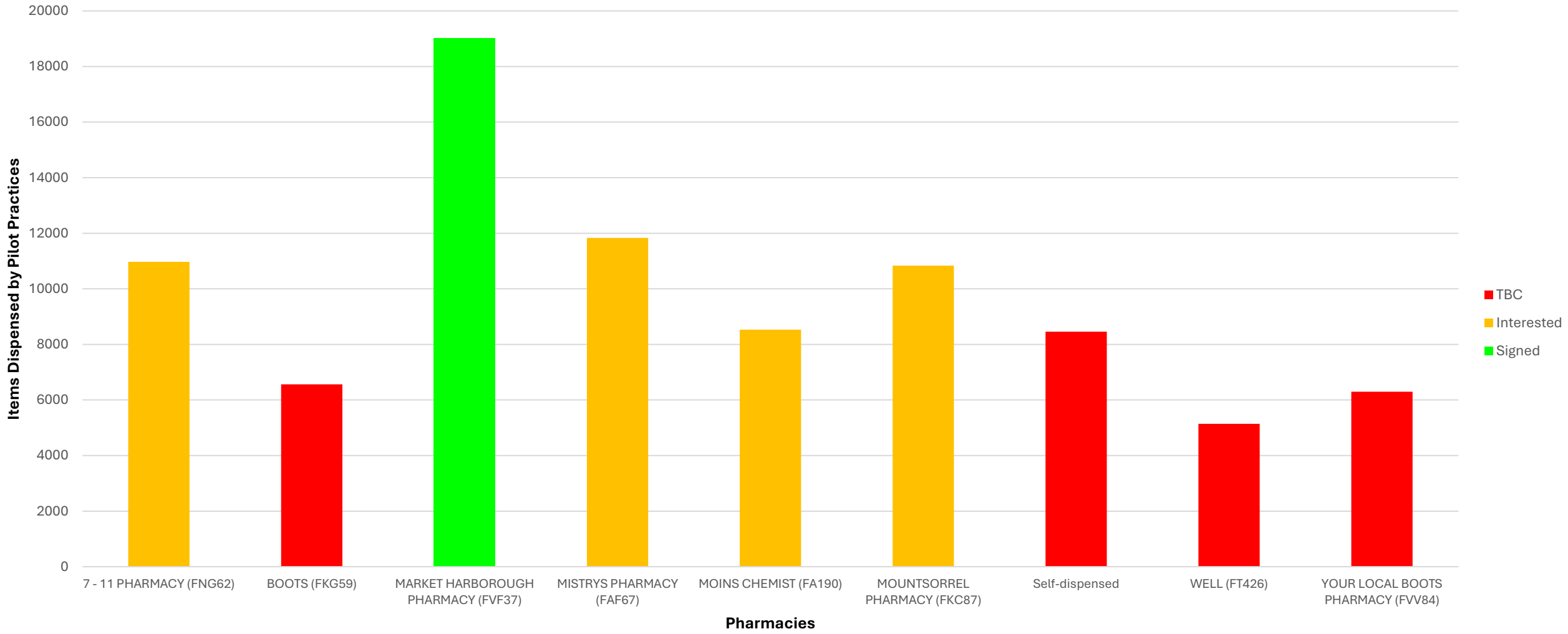


Pharmacies

Pilot Opportunity for Pharmacies (<1000 items)



Pilot Opportunity for Pharmacies (<5000 items)



Summary

- Easy appointment booking to fit availability
- Pharmacies can easily increase services offering month by month
- AI deployment for automation and insights in the pharmacy
- Patient smartphone App for engagement and services
- Multilingual AI driven chatbot & voice command for the App
- Integration with connected devices and medical devices
- Bespoke templates form the entire backbone of the consultations
- Simple and efficient document production & cash collection



**Community
Pharmacy
Leicestershire
& Rutland**

Treasurers Report for Community Pharmacy Leicestershire & Rutland

Altaf Vaiya

2023-2024 Financial Year Overview



Introduction

- Financial summary for **Leicestershire & Rutland CPL&R**, fiscal year ending **31st March 2024**.
- Overview of operations, income, expenses, and financial standing.

Committee Information

- 10 members representing:
 - Independent Pharmacies, CCA & AIMp

CPL&R Role

- **Local NHS representative** body.
- Supports contractors and promotes high-quality healthcare in local pharmacies.

Principal Activities

- **Advocacy** and **support** for pharmacy contractors to help them thrive.

Responsibilities & Review

- **Financial Statements:** Reflect true and fair view of financial position.
- **Asset Safeguarding:** Ensures protection of CPL&R assets.
- **Independent Review** by Watergates Ltd: Confirmed financial accuracy.

Income & Expenditure

- **Total Income: £244,183**
- **Total Expenditure: £277,454**
- **Net Deficit: £33,271**

Balance Sheet

- **Total Assets:** £105,255 (fixed and current assets).
- **Members' Funds:** £105,255.

Accounting Policies

- **FRS 102 Section 1A** framework with **accruals-based accounting** and **depreciation** on tangible assets.

Expenditure Review

- Regular reviews ensure **contractor levies** are used effectively.
- Deficit driven by **additional levies** sent to Community Pharmacy England after **National Vote**.

Levy Increase

- **20% levy increase** to address deficit and secure financial stability.

Acknowledgments

Gratitude to the **CPL&R team** for their continued support despite financial challenges.

**Approval of Financial Statement
Contractor Vote –
ODS code and Yes/No in
comments**





**Community
Pharmacy
Leicestershire
& Rutland**

Community Pharmacy Leicestershire & Rutland (CPL&R)

Contractor Levy Adjustment



National Vote & Levy Increase

- ❑ **Outcome:** National vote requires CP's to send a larger portion of levies to **Community Pharmacy England (CPE)**.
- ❑ **Purpose:** Strengthens CPE's **negotiation, governance, and strategic development** for the pharmacy sector.
- ❑ **Impact:** Over 50% of CPL&R levies must now go to CPE, creating a **monthly deficit**.

Impact on CPL&R Operations

- ❑ **Levy Stability:** No levy increase in **10+ years**.
- ❑ **Challenge:** Increased contributions to CPE threaten CPL&R's ability to maintain current services.

CPL&R's Commitment

- Efficiency:** Cost-cutting, streamlining operations, and responsible use of levy funds.
- Compliance:** Following all CPE recommendations.

Levy Change

- ❑ **20% Levy Increase**
- ❑ **Effective January 2025:** Allows contractors time to plan.
- ❑ **Goal:** Ensure continued service delivery and financial stability.

VALUE OF CPL&R Services (2023-2024)

- ❑ **Monthly Surgeries:** Education on topics like measles and guidelines.
- ❑ **Pharmacist Training:** CPPE ENT skills for 120 pharmacists.
- ❑ **Pharmacy First:** Resources and over 50 support visits.
- ❑ **CPCS Toolkits & Newsletter Resources.**
- ❑ **Pilot Programs:** Shared Care Records, appointment platforms, and more.
- ❑ **Sponsorships & Grants:** Increased funding to expand contractor support.



**Chief Officer
Rajshri Owen**



slido

Please download and install the Slido app on all computers you use

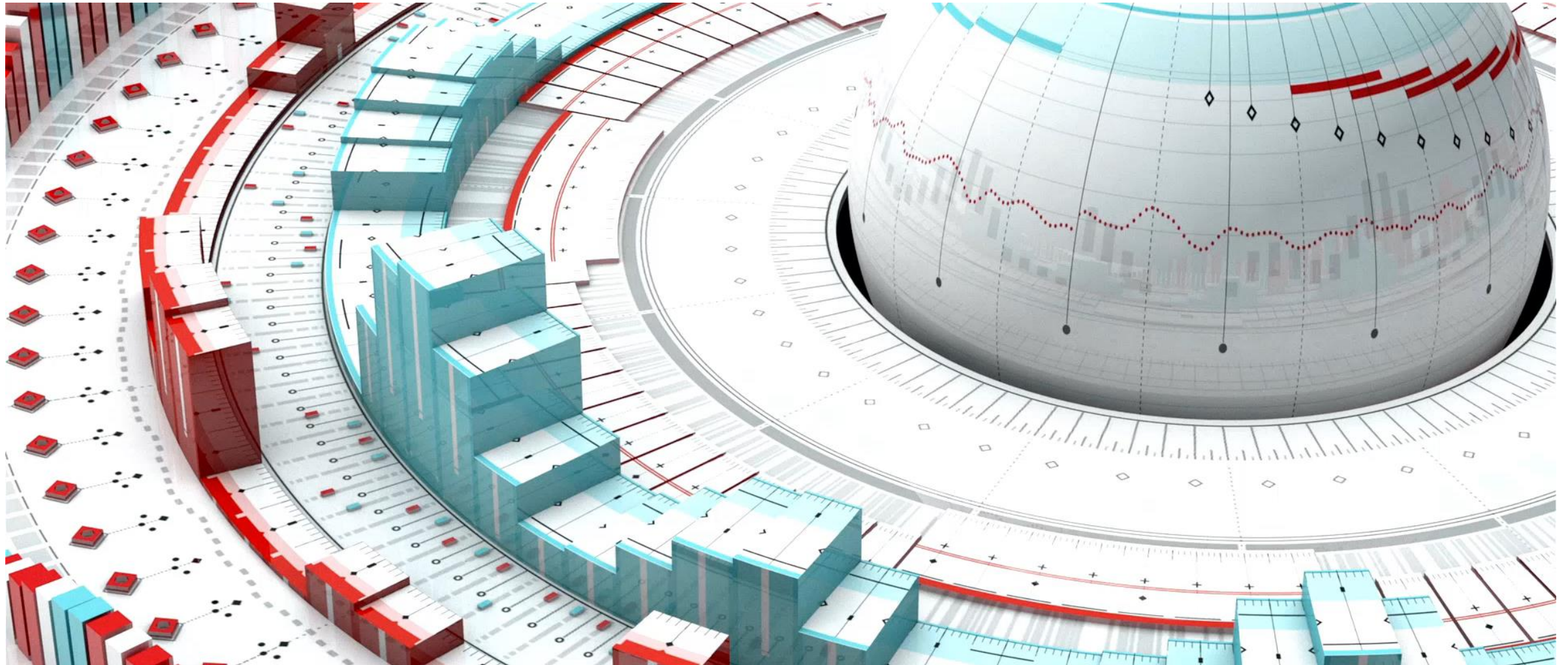


What word would you use to describe the current state of Community Pharmacy.

① Start presenting to display the poll results on this slide.

12-month review

Launch of landmark services coupled with the ongoing for the sector



Survival Instinct

More than 1,000 pharmacies have been forced to close their doors permanently since 2016.



FIVE STRATEGIC PILLARS



01 Engagement & Influencing



02 Contractor Support



03 Pharmacy Services



04 Financial Resources



05 Governance



Our Vision: Advance Community Pharmacy through leadership, representation and innovation.



Our Mission: Engage, empower and inspire contractors, commissioners and patients to integrate community pharmacy into the wider healthcare team.

New innovative pilots launched i.e.
-Pfizer & LLRICB appointment booking platform
-Shared Care Records



**Community
Pharmacy
Leicestershire
& Rutland**

Engagement
and
Influencing



Communication

Community Pharmacy Leicestershire & Rutland
COMMUNITY PHARMACY OPEN HOUSE SURGERY
 TELL US WHATS IMPORTANT TO YOU
 3RD WEDNESDAY OF EACH MONTH
 8PM

Join on your computer, mobile app or room device
 Click here to join the meeting
 Meeting ID: 324 095 245 307
 Passcode: QatQFJ

OPEN TO ALL PHARMACISTS & PHARMACY TEAM MEMBERS.

Monthly Community Pharmacy Open House Surgery

The Open House Surgery is a drop-in session for all Pharmacists and Pharmacy Team members working within LLR to learn about what pharmacy work is going on regionally. Each month we invite a guest speaker to present on a variety of topics affecting the sector. It occurs on the 3rd Wednesday of every month at 8pm. Please join us!

[Read More](#)

Website

[ices](#) > [Preparing to provide the Service](#)



- Services
- Extension Case
- ing
- iums & Multifactorial authentication
- Pharmacy Contraception Service
- Pharmacy First
- Preparing to provide the Service**

Preparing to provide the Service

Preparing to provide the Service (with info below)

- Download and read the [service specification and clinical pathways](#)
- Remember to sign up via [MYS](#). Pharmacy owners providing [CPCS](#) and wanting to provide Pharmacy First up via MYS; there will be no rollover of the registrations for CPCS to the Pharmacy First service.
- Place an order for your otoscope- [see annex C](#) for further details
- Download and start reading the [PGDs and clinical protocol](#)

UTI	Shingles	Impetigo	Insect bite	Sore throat	Sinusitis	Acute otitis media
Nitrofurantoin	Aciclovir Valaciclovir	Hydrogen Peroxide Cream Fusidic acid			Mometasone nasal spray Fluticasone	Phenazone & Lidocaine ear drops

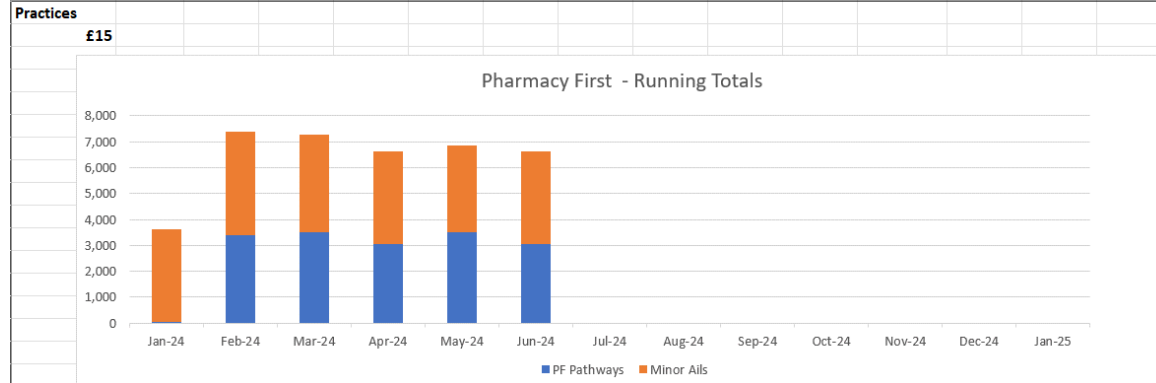


Training & Resources

Pharmacy Services

LLR Pharmacy First Running Totals

Month	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Totals
PF Pathways	65	3,375	3,523	3,059	3,493	3,059								16,57
Minor Ails	3,570	4,010	3,741	3,570	3,374	3,563								21,82
Total Vol	3,635	7,385	7,264	6,629	6,867	6,622								38,40
Income	£54,525	£110,775	£108,960	£99,435	£103,005	£99,330								£576,03



ICB	PHARMACY FIRST CONSULTATIONS											
	May-24						Jun-24					
	Medicines	Minor Illness	Pathways	Total	Movement	per 100k	Medicines	Minor Illness	Pathways	Total	Movement	s per 100k
Birmingham & Solihull	3,232	5,582	4,732	13,546	↑	289.9	2,745	4,880	4,430	12,065	↓	271.0
Black Country	2,759	3,044	8,334	12,137	↑	475.0	2,198	2,825	4,359	9,180	↓	328.5
Coventry & Warwickshire	1,712	1,288	2,731	5,731	↑	248.9	1,403	1,283	2,390	5,058	↓	215.8
Derby & Derbyshire	1,808	1,448	2,944	6,198	↑	259.3	1,421	1,313	2,978	5,710	↓	282.0
Herefordshire & Worcestershire	1,315	1,898	2,485	5,478	↑	297.1	1,019	1,459	1,942	4,420	↓	233.9
Leicester, Leicestershire & Rutland	1,724	3,374	3,493	8,591	↑	284.2	1,397	3,663	3,059	8,019	↓	248.8
Lincolnshire	1,055	807	1,931	3,793	↑	235.1	905	703	1,787	3,395	↓	217.5
Northamptonshire	1,355	817	1,941	4,113	↑	230.5	1,225	894	1,963	4,072	↓	231.8
Nottingham & Nottinghamshire	1,898	1,422	3,784	7,082	↑	295.5	1,887	1,222	3,378	6,287	↓	285.2
Shropshire, Telford & Wrekin	1,304	988	2,024	4,314	↑	379.9	1,232	959	2,022	4,213	↓	379.3
Staffordshire & Stoke on Trent	2,878	2,222	3,915	8,813	↑	328.3	2,199	1,742	3,888	7,827	↓	307.0
Totals	20,836	22,684	36,274	79,794			17,429	20,633	31,982	70,044		

June activity will increase next month due to late claims submitted by pharmacies

2024/25



Expert Panel Questions





Expert Panel Q&A

Paul Rees MBE & CEO of National Pharmacy Association (NPA).

Mr Sandeep S Dhami MRPharmS

Pharmacy Superintendent Independent Pharmacies
Association (IPA), formerly known as AIMp

Lindsay Fairbrother CPE Regional Representative

James Wood CPE Director of members and LPC Support



AOB



World Pharmacists Day wishes Happy World Pharmacists Day! Thank you for your unwavering commitment to our health and well-being. Cheers to pharmacists everywhere! Your dedication makes a world of difference in our communities.

Thanks to **pharmacists**, we have vital health services!



Pharmacy meeting global health needs

fip WORLD ²⁵ SEPTEMBER PHARMACISTS DAY



Thank you for attending
our AGM we look
forward to seeing you
all next year.

