



**Community
Pharmacy
Leicestershire
& Rutland**



REGIONAL & LOCAL NEWS

CPPE

What's new at CPPE?

To support Community Pharmacies with training CPPE have the following new courses available.

CPPE have a wide range of courses and information available [HERE](#)

Deprescribing workshop [HERE](#) online

**FREE Oral
Contraception
Service Face to Face
Training coming
soon!**

SAVE THE DATE
[19th January 2025](#)

We have partnered with CPPE and will be hosting together a contraception training morning at the Hilton Hotel Fosse Park Leicester. 42 places will be available for Pharmacists across LLR. More information to follow this month.

Script

NHS from the Midlands Pharmacy
England Leadership Team

Script Newsletter

The script Newsletter: *Script* is one of the new ways the NHS England Regional Pharmacy Leadership Team communicates with Pharmacy professionals across the Midlands region on a monthly basis [HERE](#)

Introduction to
overprescribing e-learning
[HERE](#)

Feel free to join our
Script distribution list if
you wish to receive this
email directly:
[https://forms.office.com/e/
/MdTBQyESGN](https://forms.office.com/e/MdTBQyESGN)

FSL2 PRODUCT DISCONTINUATION

Second generation continuous glucose monitoring sensors have now been added to the LLR formulary. FreeStyle Libre 2[®] and Dexcom ONE[®] sensors will be discontinued and replaced by FreeStyle Libre 2 plus[®] and Dexcom ONE+[®] sensors. Manufacturers of both devices plan to discontinue the existing products by early to mid-2025.

Dexcom ONE+[®] is an all-in-one sensor and transmitter, transition from ONE to ONE+ will require a change to the Dexcom ONE+[®] App (same login information) and those using a reader device will have a new ONE+ compatible device issued. ONE+ sensors last for 10 days, therefore, as before 3 sensors per 30 days should be prescribed.

FreeStyle Libre 2 plus[®] sensor can be worn for 15days, one more day than the current Libre 2[®] sensor and is licensed for use in a wider age range. No App updates or change of reader are required. Sensors are applied in the same way; patients will receive a notification on the LibreLink[®] App or their reader when the sensor is due for renewal. Transition to Libre 2 plus requires a change to the prescribed sensor only, prescriptions will continue to be for two sensors per month.

Pharmacies are asked to ensure patients know to use all current supplies of FreeStyle Libre 2 before starting to use the new 2 Plus sensor.

Detailed information for healthcare professionals and patients can be found on the manufacturer's websites.

[Dexcom ONE+ Overview for Clinicians](#)

[Dexcom ONE+ Overview for Patients](#)

[FreeStyle Libre 2 Plus Overview for Clinicians](#)

[FreeStyle Libre 2 Plus Overview for Patients](#)

FreeStyle Libre 2 and 2 Plus packaging are very similar therefore care is required when dispensing to ensure the correct product is supplied.



December 2024 DEADLINE TRACKER

Please see the link for this months deadline tracker [HERE](#)

[Monthly Deadline Tracker](#)

To help keep pharmacy teams on track with monthly tasks, quality payments and to meet local and national deadlines. View the latest monthly Community Pharmacy Deadline Tracker here.

[Read More](#)

Willows Health

We at Willows Health, would be grateful if you could send in any requests that cover the Xmas period to be sent in by **11th Dec 2024**. We understand it may earlier than expected, however this would give us time to issue the medication and give you time to dispense your medication, iron out any queries and have the patient medication ready.

We are also moving our patients over to Repeat dispensing over time - this will also reduce the monthly requests that you have to make to the surgery for patients requests. Please do keep a look out for these as well, if you have any patients that you think may qualify for repeat dispensing can you please also let us know via email or on the request.

Please note the following practices are part of the Willows Health Organisation

- Willowbrook Medical Centre - Thurncourt Road + Springfield road
- Willows Medical Centre - Coleman Road
- Pasley Road Health Centre
- Heatherbrook Medical Centre
- Willows Health Evington
- Sayeed Medical Centre
- Clarendon Park Medical Centre
- DeMontfort Surgery

Email address for medication requests is : thewillows@nhs.net

Thankyou in advance for your co-operation in this process - and understanding that with the festive period being a busy time for all of us, it is always wise to make this this process smooth as possible.

ICB Multifactor Authentication Solution

Comms have gone out to all LLR GP practices in this week's GP newsletter around support for practices with Multi-factor authentication, see below.

In short if you or your pharmacy have practices struggling with MFA for PharmRefer, please get them to email the address in the article to get the engineer visit.

For all enquires related to this article please LHIS.MFA@nhs.net

Sent on behalf of to all GP Practices: Digital enablement team

1. 2Fast Desktop Authenticator App

We would like to inform you that LHIS will contact you to schedule a site visit to install the 2Fast desktop authenticator app on the required machines.

What is 2FAST?

The 2Fast desktop authenticator app is a multi-factor authenticator that can be installed on a PC or laptop desktop. It adds an extra layer of security to your login process when accessing third-party software. This means that even if your password is compromised, your account is still secure. It's an additional step to ensure that you are logging in.

Why does this software need to be installed?

The 2Fast app is a powerful tool that will enhance the security of our systems. MFA authenticators are predominantly mobile apps, and we appreciate that using mobile phones is not always possible. Therefore, an alternative MFA method is needed to support access to third-party software, such as making referrals via PharmaRefer. Installing the solution on-site will enable a smooth and efficient installation process, mitigating the challenges we have encountered with remote installs.

What are the next steps?

LHIS will contact you to set up an on-site visit. During this visit, our engineer will install the 2Fast desktop authenticator app on the required machines. Alternatively, you can email LHIS.MFA@nhs.net to ask for a visit.

Actions for the practice:

- Please ensure you prioritise team members who will largely be completing referrals to pharmacies; however, this can be installed on anyone's computer that needs it.
- Ensure that when booking the visit, you have all the device tag numbers, staff members' names, and locations of all the desktop PCs and laptops that will require the software installed. Our engineer will be responsible for installing the software on the designated devices, and this information will significantly assist in the process.
- It would be helpful to have a plan for room availability during the visit to help reduce disruption to the practice.
- Wherever possible, please ensure that users are available on the day. This will be to test if the software is working before the engineer leaves the site

If you have any concerns or need more information, please don't hesitate to email the above mailbox. We are here to support you throughout this process and ensure a seamless installation.

For all enquires related to this article please contact: LHIS.MFA@nhs.net

Leicester, Leicestershire and Rutland Area Prescribing Committee

Formerly known as Leicestershire Medicines Strategy Group
Leicester, Leicestershire and Rutland Area Prescribing Committee (LLR APC)

Newsletter.

This is designed to keep you informed of LLR APC outcomes and will be distributed monthly.

Please could this be disseminated within your teams/ organisations as you see relevant.

Working on behalf of the Leicester, Leicestershire & Rutland Health Community to support safe, rational and cost-effective prescribing

www.llrapc.nhs.uk

This and previous newsletters are available on the LLR APC website [here](#)

National News

Mandatory Workforce Survey 2024

The 2024 Community Pharmacy Workforce Survey is open for completion now until **midnight 11th December 2024, when it will close.**

This is a mandatory requirement for all pharmacy owners.

The NHS Business Services Authority sent an email to pharmacy owners containing a link to the survey in October.

In some cases, for example, if you work for a multiple pharmacy group, the survey may be completed centrally. If you are not sure whether the survey should be completed at pharmacy level or by your head office team, please ask your head office team for guidance.

For further info : [Annual workforce survey - Community Pharmacy England](#)

Scope Eyecare

SCOPE is a Healthcare & Pharmaceuticals company with locations in Ireland, UK and USA that is dedicated to providing Healthcare Professionals & patients with high quality, effective and innovative products. Our family has been working within the healthcare sector in Ireland & UK for over 80 years. With this heritage Scope was founded by John and Tom Freyne in 2009. What does Scope do? Ophthalmics Scope offers innovative eyecare products for AMD and Ocular Surface Diseases, such as Dry Eye Disease, Blepharitis and MGD, in the UK, Ireland and the US. All our products are well tried and tested with massive success for patients worldwide. Healthcare Scope offers a range of innovative products to Pharmacies and Health Food Stores such as Bio Kult probiotics, Vivio Junior Multivitamin & Cough Syrup, Vivimune Immunity tonic, and many more!

PROVIDING 24 HOUR RELIEF FROM DRY EYE DISEASE

With unique lipid layer targeting

	HYLO-FRESH	HYLO-TEAR	HYLO-FORTE	HYLO DUAL INTENSE	HYLO-CARE	HYLO NIGHT	HYLO-DUAL	EvoIcare
INGREDIENTS	Sodium Hyaluronate 0.03% and Euphrasia	Sodium Hyaluronate 0.1%	Sodium Hyaluronate 0.2%	Sodium Hyaluronate 0.2% and Ectoin 2%	Sodium Hyaluronate 0.1% and Dexpanthenol 2%	Paraffin based 250 IU/g Retinol Palmitate	Sodium Hyaluronate 0.05% and Ectoin 2%	100% Perfluorohexyloctane
PRESENTATION	10 ml	10 ml	10 ml	10 ml	10 ml	5 g	10 ml	3 ml
CONTACT LENS COMPATIBLE	✓	✓	✓	✗	✓	✗	✓	✗
NO. OF DROPS/APPLICATIONS	300	300	300	300	300	300	300	280
DRY EYE PATIENT DISCOMFORT DESCRIPTOR	Mild irritation, redness, soreness, watery, tired, intermittent	Increased discomfort and frequency of mild symptoms, with a negative effect on visual function becoming more consistent	Uncomfortable and persistent dry eye, frequent drop use	Intense inflammatory symptoms such as burning, stinging	Discomfort post-surgery/ocular surface injury	Extremely uncomfortable and persistent dry eye which requires a more viscous ointment. Recommended for night-time use	Discomfort related to both aqueous and lipid layer dysfunction	Discomfort related to a compromised lipid layer due to meibomian gland dysfunction
DISCOMFORT LEVEL/USE	MILD	MODERATE	MODERATE-SEVERE	MODERATE-SEVERE	INJURY	MODERATE-SEVERE NIGHT-TIME	REPLENISH	REPLACE
USER PROFILE	<ul style="list-style-type: none"> Looking for drops with natural ingredients Takes/Caregiver use is heavy Office worker/commuter Experiencing DED* for first time Has used ineffective products to treat DED previously 	<ul style="list-style-type: none"> More recurring incidences of DED that affects everyday tasks such as driving, reading etc. Frequent contact lens wearer Looking for first line soothing relief for moderate discomfort associated with DED 	<ul style="list-style-type: none"> Typically has DED long term Contact lens wearer Potentially older patient 	<ul style="list-style-type: none"> Require the added protection and stability of the ophthalmic solution through a combination drop Experiencing inflammatory DED symptoms that their current eye drops may not be alleviating Need a more viscous formula for a more comforting effect Present with more frequent fluctuations of vision Present with corneal staining indicating epithelial damage 	<ul style="list-style-type: none"> Post Lasik/vision correction surgery patient Ocular surface eye injury 	<ul style="list-style-type: none"> Ideal for combination use with the HYLO* range of DED products during the day. HYLO NIGHT* eye ointment during the night Particularly suitable for the improvement of the lipid layer and for the protection of the surface of the eye Appropriate for care of the corneal epithelium following ophthalmic surgery, i.e. LASIK 	<ul style="list-style-type: none"> Has been diagnosed with dry eye/meibomian gland dysfunction Surfers from burning, itchy, red, watery eyes due to lipid deficient dry eye/meibomian gland disorder Wishes to continue wearing contact lenses 	<ul style="list-style-type: none"> Has been diagnosed with evaporative dry eye and/or meibomian gland dysfunction showing signs of blocked meibomian glands Surfers from burning, itchy, watery red eyes due to compromised lipid layer and meibomian gland disorder Looking for long lasting relief

*Dry Eye Disease

SCOPE

www.scopeeyecare.com | info@scopeeyecare.com | 0800 175 3200

USE AS PART OF THE SCOPE DAILY EYE CARE

HEAT CLEANSE HYDRATE REGIMEN

For more information, visit www.scopeeyecare.com

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