From: Chief Officer
Sent: 06 November 2026 11:04
To: Chief Officer <chiefofficer@leics-lpc.co.uk>
Subject: Price concessions | Action taken by your LPC and call for evidence by 20 November
Importance: High

Dear Pharmacy Contractors,

As your Local Pharmaceutical Committee, we are deeply concerned about the ongoing impact of price concessions on pharmacies across Leicester, Leicestershire and Rutland. Every month, you raise specific concerns with Rajshri and the committee about medicines you can only source above the published concession price, delays in decisions and the strain this puts on your cash flow while you work to keep patients supplied.

What we've done

We have written to Community Pharmacy England (CPE) and all 11 MPs across LLR to raise these concerns.

In our recent informal contractor poll, 61 of 74 votes indicated serious cash-flow issues, with the remaining 13 indicating that margins and cash flow were being squeezed. With Altaf's support, we also reviewed supplier quotes and identified examples where the quoted price for available stock exceeded the published concession benchmark. We shared this evidence to show the position contractors face when they need to buy medicines before they know what the NHS will reimburse.

We have asked CPE to review the evidence and explain what changes it is seeking from the Department of Health and Social Care (DHSC) to make concession decisions more timely and better reflect the prices pharmacies can obtain. We have also asked all 11 MPs to raise the issue with DHSC and share any responses they receive.

What we will raise at our November committee meeting

CPE has responded to our letter. Rahul, CPE Regional Representative, and James, CPE Director for LPC Engagement, will both attend our November committee meeting. We will put your questions and examples directly to them and ask what action CPE is taking, what further changes it is pressing for with DHSC and when contractors can expect an update.

Please reply by close of play on **Friday 20 November** with any questions you would like us to raise or recent examples from your pharmacy. In particular, we'd like to hear about:

- Medicines you could only source above the published concession price.
- Delays in concession decisions that left you uncertain about reimbursement when you needed to buy stock.
- Cases where purchasing costs or stock availability affected your cash flow or delayed supply to patients.

Where available, please include the medicine name, strength, formulation, pack size, date and price quoted or paid. If you know the published concession price for the relevant month, please include that too. Please omit any patient-identifiable information.

Thank you to everyone who has already shared their experiences. We will bring your questions and examples to the meeting and update you afterwards on CPE's response and any next steps.

Kind Regards
Rajshri Owen MRPharmS
Chief Officer